TERMS AND CONDITIONS IN RESPECT OF THE EMIRATES FLIGHTS DISCOUNT OFFER MADE BY THE STANDARD BANK OF SOUTH AFRICA LIMITED ("STANDARD BANK /WE/US/OUR")

Important clauses which may limit our responsibility, place an obligation on you to indemnify us, involve an acknowledgment of any fact or involve some risk for you will be in bold and italics. You must pay special attention to these clauses.

1 INTRODUCTION

- 1.1 We are offering you up to 35% discount on certain flights purchased with Emirates Airlines via the Leisure Desk using your Card ("Offer").
- 1.2 This Offer starts on 1 April 2018 and ends on 31 December 2019, subject to the right of Standard Bank to extend or terminate this Offer ("**Promotion Period**").

2 WHO QUALIFIES FOR THIS OFFER

To qualify for this Offer, you must:

- 2.1 be 18 years of age or older;
- 2.2 permanently reside in the Republic of South Africa; and
- 2.3 be the holder of a Standard Bank Personal or Corporate Credit and/or Charge card ("Card"). *Please note that BlueBean credit cards and garage cards are excluded*.

3 HOW TO ACCEPT THE OFFER

- 3.1 Contact the Leisure desk by calling 0872366557 or emailing lnfo@leisuredesk.co.za during the Promotion Period to book your Emirates Airlines tickets and use your Card to pay for these tickets.
- 3.2 In addition to these terms and conditions and the terms and conditions, this Offer is subject to the Discounted Fare Terms and Conditions in Annexure A and the terms and conditions of the Leisure Desk and Emirates. You must comply with all of these terms and conditions.

4 GENERAL TERMS

- 4.1 The discount in this Offer applies to the base fare prices of the tickets for the qualifying classes set out in Annexure A below only. Applicable taxes, fees and fuel surcharges are excluded.
- 4.2 We are the promoter of this Offer. Any reference to **we/us/our** includes our directors, members, partners, sponsors, agents or consultants, where the context allows for it.
- 4.3 By participating in this Offer, you agree to be bound by these terms and conditions.
- 4.4 These terms and conditions shall apply to this Offer and all other information relating to this Offer and on any promotional or advertising material that is published.
- 4.5 We assume no liability for any services and/or advice, whether correct or incorrect, which you receive and/or pursue over and above this Offer.
- 4.6 We assume no liability whatsoever for any direct or indirect loss or damage arising from a Customer's participation in this Offer or howsoever arising (whether arising from negligence or otherwise). All customers, whilst participating in this Offer, indemnify us and hold us harmless for any loss, damage, harm or injury (whether arising from negligence or otherwise) which may be sustained as a result of any claim, costs, expense, loss or damages which may be made by any third party.
- 4.7 We reserve the right to amend, reduce or extend at any time the start or end dates of this Offer.
- 4.8 We reserve the right to terminate this Offer with immediate effect and without notice of such termination to you. In such event, you waive any rights, which you may have against us and you acknowledge that you will have no recourse or claim of any nature whatsoever against us.
- 4.9 In the event of a dispute, our decision will be final and binding on all aspects of this Offer and no correspondence will be entered into.

- 4.10 This Offer cannot be used together with any other similar offer or campaign promoted by us.
- 4.11 All Booking forms received daily after 5:00pm will need to be re-costed the next day.

DISCOUNTED FARE TERMS AND CONDITIONS

1 QUALIFYING CLASSES AND DISCOUNT LEVELS

Class of Travel	Discount
Special/Saver for any class	0%
Economy	30%
Business	Up to 35%
First	Up to 30%

- 1.1 The discount is only applicable to Emirates fares originating from South Africa and excludes routes to and/or from Jeddah, Madinah and Mauritius.
- 1.2 The discount is only applicable on a 4 sector ticket and does not include multicities.
- 1.3 The discount is not applicable to code share flights and/or internal/ add-ons.
- 1.4 The discount does not apply to any bookings made with UCount Rewards or any other loyalty program rewards.

2 GENERAL TERMS AND CONDITIONS

- 2.1 This discount:
- 2.1.1 does not apply to tickets bought online or any other travel agent/ desk which is not the Leisure desk; and
- 2.1.2 is subject to the availability of seats in any of the qualifying classes mentioned in clause 1 above at the time of booking.
- 2.2 The discount is valid for:
- 2.2.1 travel originating from, and tickets issued in, South Africa only; and

- 2.2.2 specific routes permitted by Emirates Airlines, including one-way and round-trip tickets.
- 2.3 Bookings are non-transferable. This means that once you have made a booking in one person's name, you cannot transfer it into another person's name.
- 2.4 The discount applies to published available fares and do not include any previously discounted fares or internet and other promotions by Emirates Airlines. For the avoidance of doubt, the discount does not apply to any "Special" or "Saver" fares, on any class of travel, offered by Emirates Airlines.
- 2.5 There are no restrictions on the number of tickets that may be booked but a maximum of 9 tickets can be booked at one time based on availability. If more than 9 tickets are booked at one time it will be a group booking and will not qualify for the discount. Tickets may be purchased for business or leisure purposes.
- 2.6 Child (person between the ages of 24 months and 11 years and 11 months) and infant (0 to 23 months) discounts apply and must be booked in the same cabin and booking classes as the accompanying adults. Infants younger than two at the time of departure, who occupy a seat, will pay the applicable child fare for the journey travelled.
- 2.7 The price of the fare payable, taking into consideration the relevant discount savings, is not guaranteed if the booking is not completed.
- 2.8 Emirates and Standard Bank shall not be held responsible for any loss claim or damage suffered resulting from a change in the prices of fares.
- 2.9 Refunds may be requested, but any refund application will be subject to Emirates' terms and conditions and will incur cancellation penalties.

3 ADDITIONAL FEES

- 3.1 The discount applies to the base fare prices of tickets for any of the qualifying classes mentioned in clause 1 above only. Applicable taxes, fees and fuel surcharges are excluded.
- 3.2 You may be charged a fee should you require any changes to your Emirates flight ticket. This fee will be determined by Emirates in their sole and absolute discretion at the time of the change.